

Position Title:	Quality Assurance Lab Manager– Rancho Cucamonga, CA
Company:	WIT Trade Services LLC
Company Website:	www.walkerscm.com
About Us:	WIT Trade Services, A Walker SCM, LLC affiliate company, brings an experienced team approach to multi-national logistics service. We provide superior products without sacrificing the small firm attributes that have distinguished our firm since its inception - personal attention, expertise and reliability. We are a 3PL provider which includes expertise across the entire supply chain including: procurement, transportation, warehousing and distribution, assembly and contract packaging services. Our clients include many "Fortune 500" companies.
Summary:	The Quality Assurance Lab Manager role is responsible to oversee and manage the Quality Management System and Testing Lab processes and activities for the operations/site by partnering with business process owners to develop process definitions for client solutions, establish controlled document protocols and audit compliance to QMS practices. These activities will be designed and implemented in the most effective and efficient way, in accordance with applicable ISO/TL Standards. This role would also facilitate the activities related to functional, radiofrequency and new product introduction.
Requirements:	<ul style="list-style-type: none"> • Manage and coordinate lab activities in accordance with all applicable TL 9000 Quality Management Systems so as to exceed customer expectations. • Evaluate labor needs based on inbound deliveries and schedule or hire to meet service level agreement. • Create and maintain a strategic plan for adding new products and manufacturers. • Establish and maintain production goals and metrics. • Ensure that company policies and guidelines are defined, documented, implemented, understood, maintained and controlled. • Oversee audit activities to ensure compliance with known customer, industry, self-imposed or regulatory requirements. • Encourage an environment of positive motivation and employee development • Review and act on productivity data as it relates to efficiency and cost reductions. • Work closely with customer and manufacturers on specifications and testing procedures and identify areas for efficiency. • Provide facilitation and leadership for corrective, preventive, and continuous improvement activities. • Verify all reporting is completed and processes are followed for tracking test lots. • Initial and complete corrective and preventive action reports for out of process issues. • Other tasks as required
Qualifications:	<ul style="list-style-type: none"> • Bachelor's degree preferred • 5 Years relevant work experience at a similar level. • 3 Years of auditing experience related to ISO 9001 or similar standard(s). • Experience in testing mobile devices • Experience working with Continual Improvement methodologies and tools. • Proficiency with MS Office suite • Excellent Communication skills, both written and verbal are essential
<p>WIT provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.</p>	